

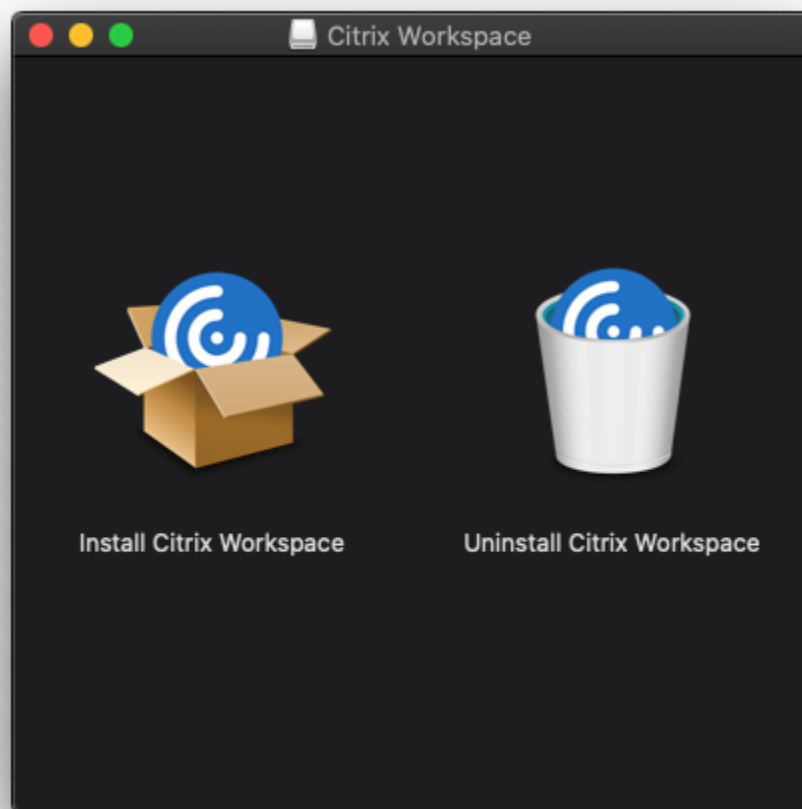
Connecting to a St. Luke's Virtual Desktop from a Mac OSX personal computer

Background

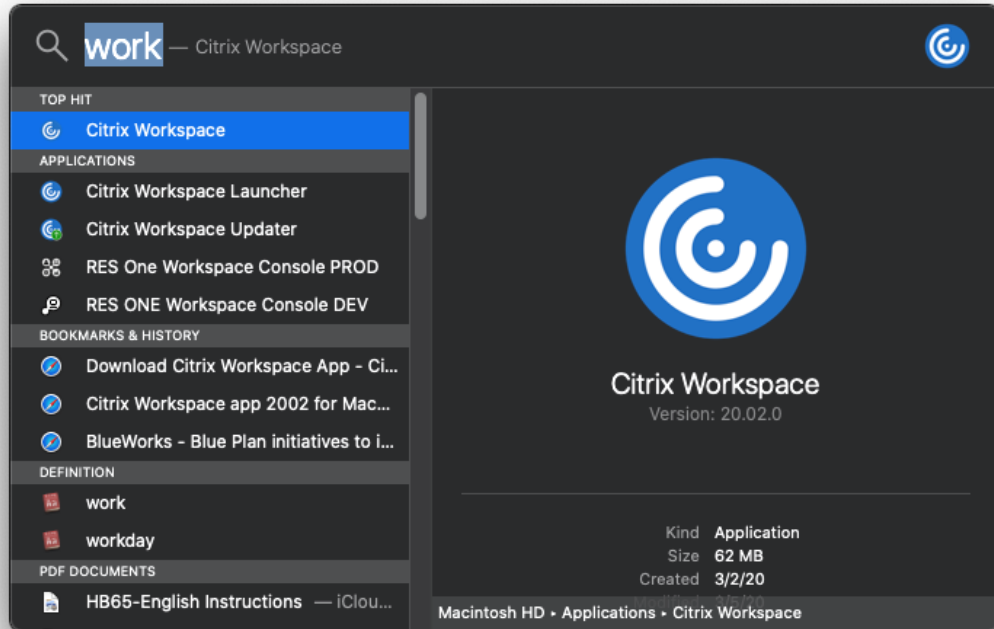
How to configure a Mac OS workstation to connect to the St. Luke's Citrix environment for application and virtual desktop access.

Steps

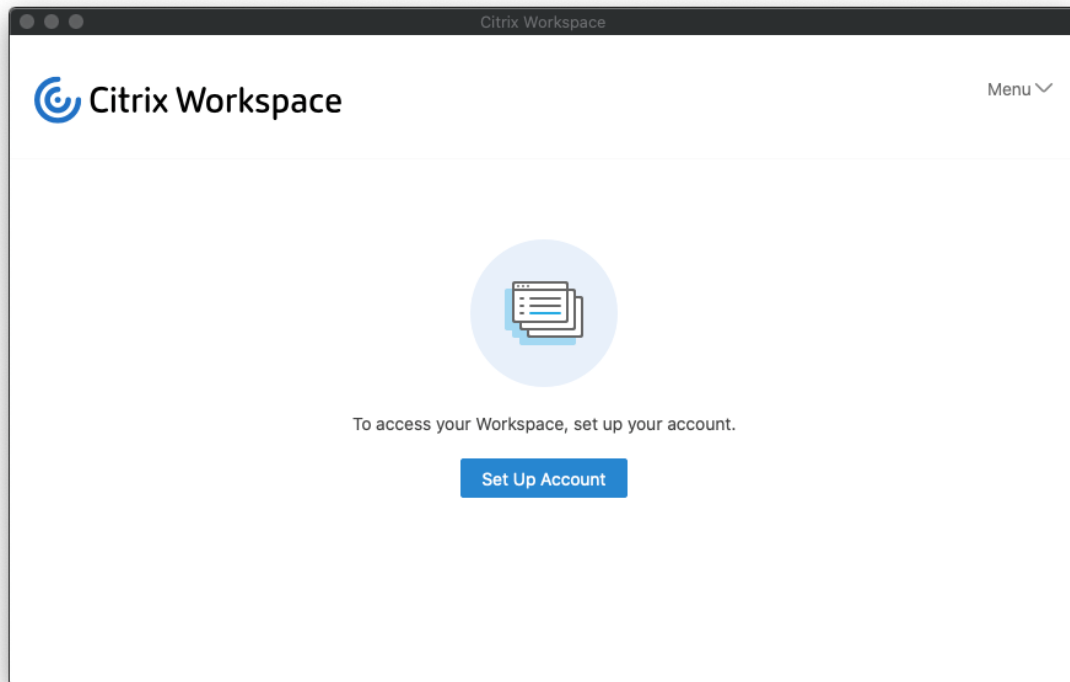
1. Download the latest Citrix Workspace App from the following link.
<http://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>
2. Install Citrix Workspace:



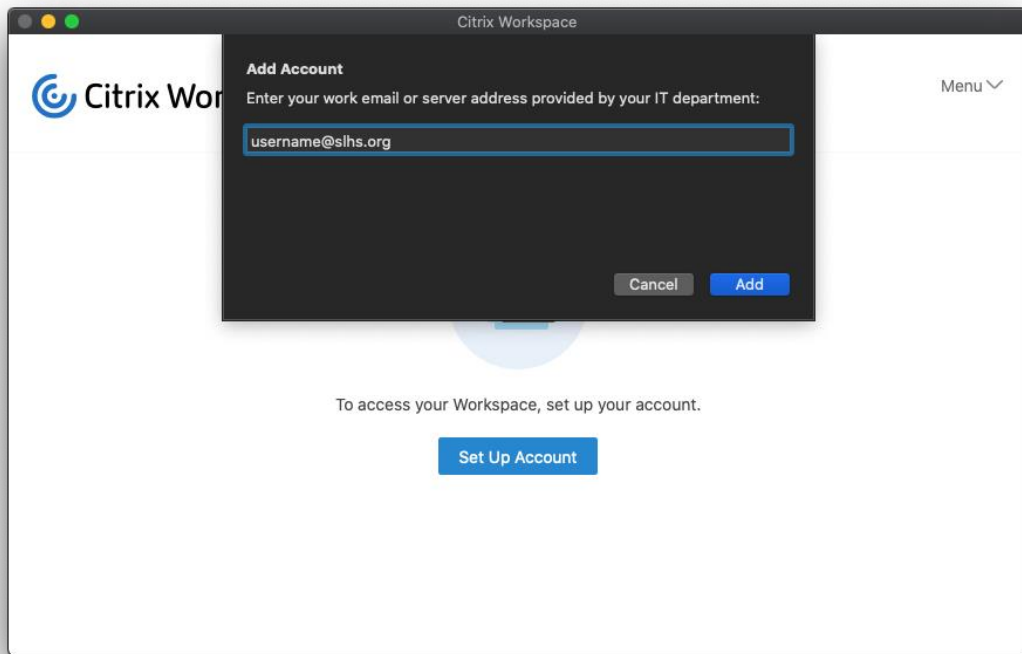
3. Launch Citrix Workspace.



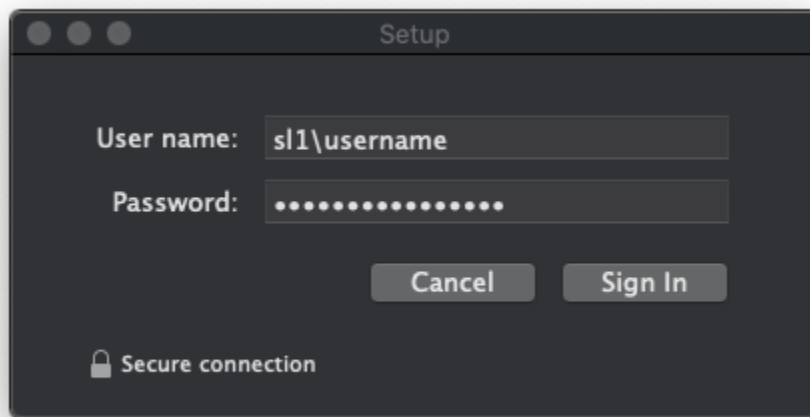
4. The Citrix Workspace application will open. Click **Set Up Account**.



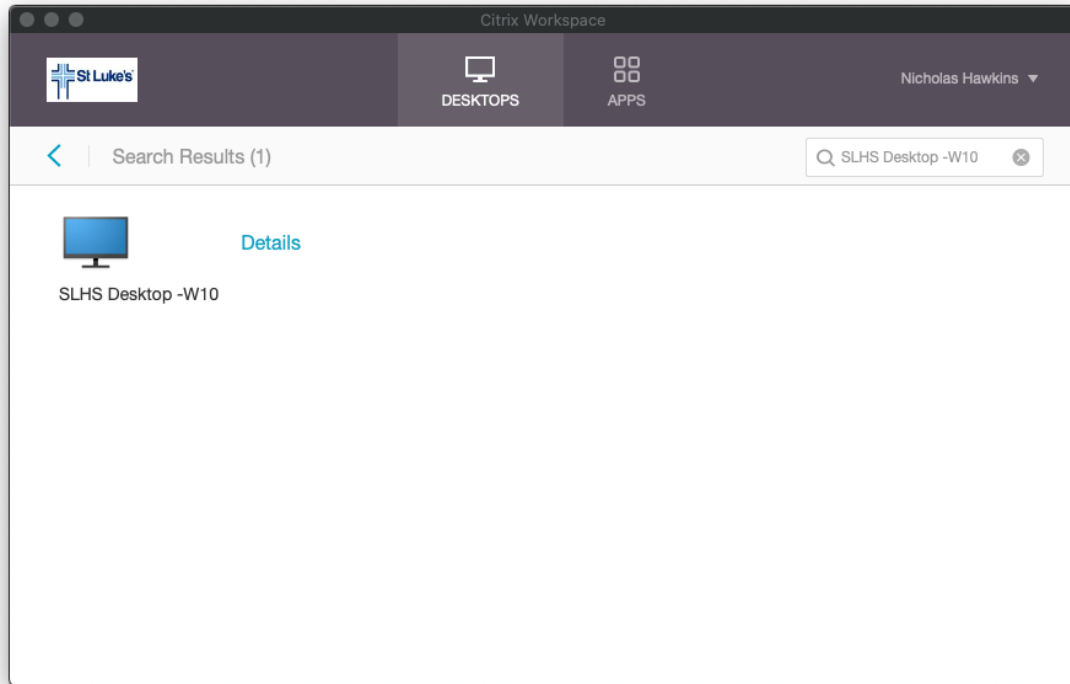
5. Enter your **SLHS email address** and click **Add**.



6. Enter your username with **sl1** in front (e.g. **sl1\username**), your Windows password, and then click **Sign In**.



7. Locate the Desktops and Apps tab at the top of the screen.



8. Launch the desired desktop and/or application(s).

Important Note:

Printing: Printing to a personal printer from a virtual desktop is **NOT** available.

Copy/Paste: Copy and paste to a personal computer from a virtual desktop is **NOT** available.

Support

For general support, please contact the St. Luke's Service Desk at (208) 381-4357.
