



St. Luke's Online Bill Pay

Enroll



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Online Bill-Pay

The easy and secure way to manage your account online.

Online Bill-Pay For:
Boise Medical Center
Meridian Medical Center
Wood River Medical Center

- Pay bills quickly and easily
- Receive your statement electronically
- Contact Customer Service



Pay Now

Pay your bill online without enrolling. Use a credit card or an electronic check.

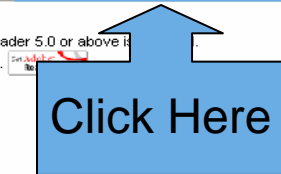
Sign In

Enrolled users enjoy the benefits of secure access to billing information.

Enroll

Enrollment is fast and easy. Just have your most recent bill handy to get started.

In order to view statements and documents, Adobe Acrobat Reader 5.0 or above is required.
Click on Adobe Acrobat link to download reader.



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Tips:

•Account Number: If you are enrolling using an account for Lifeline Monitoring, enter the 8 or 9 digit account number (space) (dash) (space) 2 digit unit number.

•Example: 999999999 – 01

•Bill Date: Date on most recent letter or statement.

•Amount: “Current Amount Due from Patient” on statement *or* “Total Charges” on summary letter.

Step 1: Enter Account Information

1. Authenticate NOTE: Use your most recent invoice to authenticate.

Full Name:
As it appears on the bill.

Account Number:
As it appears on the bill.

Bill Date (mm/dd/yy) and Amount: \$
From a recent bill.

e-mail Address:
Where documents are sent.

e-mail Address:
Re-type the e-mail address.

Continue

Step 1 of 4



Step 2: Enter Profile Information

2. Profile

Your Name: First Initial Last

Phone Numbers: () day

Where we can reach you.

() evening

Continue



Step 2 of 4



Step 3: Create Password

3. Preferences

NOTE: The password must be 8 to 12 characters long and must consist of both letters and numbers.

Enter a Password:

Avoid birthdate, license plate, etc.

Password Again:

Please re-type the password

Password clue:

A word or phrase that help renew forgotten passwords

Choose Delivery Method:

This selection is in addition to receiving paper statements

e-mail Paper [explain](#)

Continue



Step 3 of 4



Step 4: Accept Enrollment Agreement

4. THE AGREEMENT

NOTE: Use the scrollbar to View the entire Agreement then click the I Accept button.

Check to receive an email copy of this Agreement

I Accept - Submit My Enrollment

Click [Here](#) to decline and return to the Welcome page

1 / 3 55%

Sign Find

On-Line Web Site Agreement and Authorization for Payments

The St. Luke's Regional Medical Center Web Site (the "Service") is an on-line bill payment service provided by St. Luke's Regional Medical Center, Inc. ("St. Luke's") and its Licensors, including Internet Payment Exchange, Inc.

Please read this Agreement carefully before accessing or using the Service. By accessing or using the Service, you agree to be bound by the terms and conditions below. If you do not accept the terms and conditions of this Agreement, you may not access or use the Service. St. Luke's or its Licensors may modify this Agreement from time to time, and such modifications shall be effective immediately upon posting of the modified Agreement. By continuing to access or use the Service following such modifications, you agree to be bound by the modified Agreement.

Bill Viewing and Payment Services. By accessing the Service, you authorize (1) St. Luke's to allow you to make payment authorizations and (2) St. Luke's to process your payments according to your instructions.

When St. Luke's receives a payment authorization, you authorize St. Luke's to charge your transaction account and remit funds on your behalf so that the funds arrive as close to the business day designated by you as reasonably possible. While it is anticipated that St. Luke's will complete most transactions within twenty-four (24) hours of the day designated, it is understood that due to circumstances beyond the control of St. Luke's, particularly delays in handling and posting payments by financial institutions, some transactions may take a day or even a few days longer. For this reason, it is recommended that all payment authorizations be received by St. Luke's at least three (3) business days before the actual due date, not the late date.

St. Luke's will use its best efforts to process all your payment authorizations promptly and properly. However, St. Luke's shall incur no liability if it is unable to complete any payments initiated by you because of the existence of any one or more of the following circumstances:

1. Your account does not contain sufficient funds to complete the transaction or the transaction would exceed the credit limit of your overdraft account.
2. You have not provided St. Luke's with correct names or account information.
3. Circumstances beyond St. Luke's control (such as, but not limited to, fire, flood, or interference from an outside force) prevent the proper transmission of your payment authorization and St. Luke's has taken reasonable precautions to avoid those circumstances.

The Service is enabled only for your payment of St. Luke's billings and statements, and you are not permitted to make payments to any third parties, taxes or court-directed payments through the Service.

Password and Security. The Service will be accessible through a password chosen by you. You agree not to give or make available your password to any unauthorized individuals. If you believe that your password has

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Step 5: Reply to Email

A screenshot of a web-based email confirmation message. The message is displayed in a window with a blue header and a close button (X) in the top right corner. The text is arranged in several sections: a cursive opening, a bold blue heading, a highlighted email address, a bold blue instruction, a cursive closing, and a final instruction with a link.

We await your reply.

An e-mail has been sent to

johnnquarantor@mailsomewhere.com

Please reply to that e-mail to complete your enrollment.

Thank You

Click [Here](#) To Close.



Questions?

Try these pages...

FAQ Page

Frequently Asked Questions

We've listed answers to frequently asked questions about our electronic billing service below. If you need more information or an answer to a question not covered here, please contact Customer Service.

- [Which browsers do you support?](#)
- [What information do I need to set up a bill for electronic payment?](#)
- [Why have I not received the email message to complete my enrollment?](#)
- [Why do I receive an error message when trying to "Pay Now"?](#)
- [What if I decide not to pay a bill online anymore?](#)
- [The balance due on my bill doesn't seem to be right. What should I do?](#)
- [I'm trying to delete a payment account for a checking account that I'm closing, and the system won't let me delete it. Why not?](#)
- [What are some examples of different types of payment settings?](#)
- [What if I am unable to pay the balance in full?](#)
- [What if my payment account does not have sufficient funds to cover a payment?](#)
- [What if I forget my password?](#)
- [What if I reach the limit of allowed incorrect authentications?](#)
- [What if I change my e-mail address?](#)
- [What if I change bank accounts?](#)
- [What if I live outside of the United States?](#)
- [Is it safe to pay bills online using your service? Can my personal information be seen by others?](#)
- [Do you use cookies?](#)
- [What kind of access do you have to my checking or savings account?](#)

Support Page

Contact Information

St. Luke's

Use the contact info below only for service related queries:

Telephone Numbers:
1-208-706-2333
1-800-342-3432

Physical Address Only - Do Not Send Mail:
St. Luke's Patient Financial Services
1500 Shoreline Drive
Boise, ID 83702

E-mail Address:
IPAYXSupport@slmc.org

Support questions/inquiries will be responded to within the next business day.